

Payment Processing Solutions

End-to-End Solutions from TrustBank and Elavon



Your business is unique, and so are its challenges. In today's competitive marketplace, you must balance good customer service with efficient cash management and risk control. You're in good company with **TrustBank** and **Elavon**; we support small business merchants just like you nationwide. So no matter your business – retail, restaurant, health care, service, mail order, e-commerce – Elavon is your *one* source for all your payments needs.

Credit and Debit Cards

Our one-of-a-kind payment processing solutions help you improve cash flow, minimize your collections risk, and better serve your customers, all while meeting stringent security standards to protect cardholder data.

Elavon provides authorization, settlement, funding, and support, giving you one point of contact for all your Visa®, MasterCard®, American Express®, Discover® Network, JCB, China UnionPay and Diner's Club International® credit and debit card transactions. In addition, we process the following over our network:

- PIN debit
- Electronic Benefits Transfer (EBT)
- Corporate purchasing cards
- Fleet cards

Value Added Services

Electronic Check Service

ECS converts all paper checks – consumer and business – into safe, efficient electronic transactions that are processed with the speed and ease of credit card transactions. Gone are manual check reconciliations, time-consuming trips to the bank, and the hassles of check collections.

Electronic Gift & Pre-paid Cards

Electronic gift cards increase revenue, attract new customers and reduce the fraud and labor associated with paper gift certificates. Our program allows you to select the card design and processing features tailored to your business needs.

Point-Of-Sale Solutions

Payment Terminals

Stay in compliance with the latest cardholder security standards with Elavon's broad range of dial, Internet enabled and wireless terminals and peripherals.

Software & Internet Products

Turn any PC with an Internet connection into a powerful processing solution for face-to-face and card-not-present transactions with a choice of secure hosted and distributed software solutions.

Reporting Tools

MerchantConnect.com

Monitor your account around the clock from any Web browser through MerchantConnect.com. This site allows you to display recent deposits, view chargebacks and retrieval requests, access customer support, and much more. With MerchantConnect Basic, you also have free access to ScoreBoard, a tool designed for small business owners that provides data tracking of key business metrics for up to 36 months, including analysis of volume, payment type, average ticket and transaction count.

Automated Customer Service (ACS)

ACS is an advanced reporting and account reconciliation tool. You can view detailed reports from across multiple locations, including transaction activity, statement detail, and card type history – all through this desktop application.

Support/Operations

Risk Management & Fraud Control

Elavon's built-in fraud monitoring and control features will protect your business and your customers' card data. A robust set of risk management and fraud prevention tools are provided.

PCI Compliance Program

Elavon's PCI program takes a comprehensive approach to help your business securely manage cardholder data and ensure compliance, while protecting your reputation and your bottom line. It focuses on three key areas:

- *Education* – materials and information to help you understand PCI-DSS compliance
- *Validation* – tools to help you validate and demonstrate compliance and protect your business
- *Financial Protection* – programs to mitigate your financial exposure should a breach occur

Customer Service & Voice Authorization

Dedicated service professionals operate a 24/7-call center for voice authorization and client assistance.

Already accepting credit cards?

We'll review your current account to see if we can save you money.

FOR MORE INFORMATION CONTACT:

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